

FAX NO. 8013281707

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OFFICIAL

5-3-04

PATENT APPLICATION
Docket No. 13768.122

In re application of

Serial No. 09/464,348

Confirmation No. 7423

Filed: December 15, 1999

For: **METHODS AND SYSTEMS FOR END-USER
EXTENSIBLE ELECTRONIC MAIL**

Examiner: Barbara N. Burgess

Customer No.: 022913

AMENDMENT "C"

Mail Stop AMENDMENT – FEE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of November 21, 2003 (paper no. 17), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.